

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of :
Robert EILBACHER, et al. :
Serial No.: 09/490,065 : Group Art Unit: TBA
Filed: January 24, 2000 : Examiner: TBA



For: APPARATUS AND METHOD FOR MONITORING AND ADAPTING TO
ENVIRONMENTAL FACTORS WITHIN A CONTACT CENTER

**RESPONSE TO NOTICE TO FILE MISSING PARTS AND
SUBMISSION OF DECLARATION TO COMPLETE APPLICATION**

*Assistant Commissioner for Patents
Washington, D.C. 20231*

Attention: Box Missing Parts

Sir:

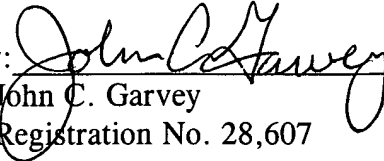
Pursuant to 37 C.F.R. §1.53(f) and in response to the U.S. Patent and Trademark Office Notice To File Missing Parts Of Application - Filing Date Granted mailed March 29, 2000 (copy enclosed), enclosed is the Combined Declaration/Power of Attorney executed by the inventors for completing the missing parts of the subject application. In addition, a Petition for a one-month extension of time is enclosed. Also enclosed is a check for **\$1708.00**, which is payment for the necessary \$690.00 filing fee, \$738.00 extra claims fee and \$130.00 surcharge as set forth in 37 C.F.R. §1.16(e), \$110.00 extension fee, and Assignment Recordation fee of \$40.00. The Assignment recordation papers are being filed concurrently herewith.

It is requested that this Combined Declaration/Power of Attorney be entered in the file for the above-referenced application and that the application be advanced to examination.

Serial No.: 09/490,065

If any further fees are required in connection with the filing of this paper, please charge the same to our Deposit Account No. 19-3935.

Respectfully submitted,
STAAS & HALSEY LLP

By: 
John C. Garvey
Registration No. 28,607

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Dated: 6-23-00

SECRETED
EXT NO 0782.1068 /JCG
DATE DUE 5-29-00 Missing Parts
CALL-UP

file:///c:/APPS/preexam/correspondence/3.htm

FORMALITIES LETTER



OC000000005016946



UNITED STATES DEPARTMENT OF COMMERCE Patent and Trademark Office

Address: COMMISSIONER OF PATENT AND TRADEMARKS
Washington, D.C. 20231

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/490,065	01/24/2000	Robert Eilbacher	782.1068/JCG/WNH

STAAS & HALSEY LLP
Attn: John C Garvey
700 Eleventh Street N W
Suite 500
Washington, DC 20001



Date Mailed: 03/29/2000

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.
Applicant must submit \$ 690 to complete the basic filing fee and/or file a small entity statement claiming such status (37 CFR 1.27).
- Total additional claim fee(s) for this application is \$738.
 - \$36 for 2 total claims over 20.
 - \$702 for 9 independent claims over 3 .
- The oath or declaration is missing.
A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 1558.

A copy of this notice MUST be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

06/26/2000 00000033 09490065
02 FC:101 690.00
03 FC:105 130.00
04 FC:103 36.00
05 FC:102 702.00